

## **KICKSTARTER BACKER REPORT:**

HORIZON HERO: Get ready, because you're about to be riding a brand new Horizon trike! You'll receive a Horizon trike from the first production run, hand-assembled in North Carolina. (Please specify if you have a specific desired configuration ie. foot rest + handcycle OR foot rest + tri-pin control etc)

Only Ships to United States

## **SHIPPING FOR ALL CUSTOMERS:**

Every Outrider ships fully assembled in a custom crate. Within the USA, transit time is usually 5 business days or less. Please be aware that this is shipping time, not including build time. We customize each build per the customer's request, so this shipping time is in addition to current build times. Most often, your Outrider will be shipped LTL "Less Than Truckload", which means it will arrive on an 18 wheeler. If your delivery location is inaccessible by an 18 wheeler it is your responsibility to notify us prior to shipment so that we can make alternate delivery arrangements. Scissors and/or wire cutters are recommended to disassemble the crate, and remove your Outrider from the crate. Customers are responsible for the cost of shipping.

## **WARRANTY:**

We stand behind what we build. Every Outrider is assembled by hand in Fletcher, NC by our highly skilled assembly team. Before we bring a product to the market we prototype it extensively, and then take those prototypes and torture test them in the most grueling and brutal scenarios possible to make sure they're going to stand up to serious use. And when we say warranty, we mean it - in the unlikely scenario you do need to warranty a part all you need to do is call us at 828-654-7555 where you'll speak with one of our team members at the shop. We'll pinpoint the issue, request proof of issue, and then do whatever needs to happen to fix that part and get you back out there riding.

## **2 Year Limited Warranty - Includes All Non-Wear Items**

Example: Tires, tubes, brake pads and similar wear items are not covered under the warranty

Example: Batteries, motor, frame and similar non-wear items are covered under the warranty

**DISCLAIMER:** ALL OUTRIDER USA TRIKES AND FRAMESETS SHOULD BE PERIODICALLY CHECKED for indicators of stress and/or potential failure, including cracks, deformation, corrosion, paint peeling, dents, and any other indicators of potential problems, inappropriate use, or abuse. These are important safety checks and very important to help prevent accidents, bodily injury to the rider, and shortened useful product life cycle of a Outrider USA bicycle or frameset. Failure to follow this warning may result in catastrophic failure of the component or tricycle, which may lead to serious personal injury or death.

All other remedies, obligations, liabilities, rights, warranties, express or implied, arising from law or otherwise, including but not limited to, any claimed implied warranty of merchantability, any claimed implied warranty arising from course of performance, course of dealing or usage of trade, and any claimed implied warranty of fitness, are disclaimed by Outrider USA and waived by the original owner. If any provision is found unenforceable, only that provision shall be stricken and all others shall apply.

Not every component is designed for every conceivable use. Broken parts resulting from riding performed on surfaces or locations not intended for the particular model can shorten the useful product life cycle of the trike and invalidate warranty of certain parts. Broken parts resulting from performing jumps, tricks, riding down stairs, aggressive riding, riding in severe climate, riding with excessively heavy loads, commercial riding and all other types of nonstandard use will also shorten the useful product life cycle and invalidate warranty of certain parts.

This warranty is void if the trike is subjected to abuse, neglect, improper repair, improper maintenance, alteration, an accident, or other abnormal excessive or improper use. Additionally, this warranty applies only to the original owner of the trike and is not transferrable to subsequent owners.